



Factory authorized Naim Audio Rebuild-Service Center for the USA

RETAIL PRICE LIST (December 2023)

About our restoration process

Our rebuild-servicing is renowned for being very detailed and precise, and has evolved to an exceptional level...

On completion all serviced items are fully evaluated for functionality and performance by listening to them with a variety of music. Our Service Manager and Co-Founder Chris West applies 41 years of listening experience with everything from vintage Naim systems to the current Naim ranges. These tests are carried out in a home listening room, along with final refinements and bench testing of the equipment. Whether it's a forty year old vintage Naim system, more recent equipment from the legacy ranges, we believe our extensive care and testing has ensured we maintain 100% customer satisfaction!

We use factory fresh parts, assemblies, and upgrade kits, and we stock a wide variety of items ready to deal with our expectations for the equipment we service.

Full restoration of Naim equipment is our specialty, and includes many adjustments and operations to optimize performance, longevity, and appearance. Above all, we're intent on getting you the best possible sound from your system with the benefit of decades of hands on experience!

Our process ...

- On the bench we thoroughly clean the equipment inside and out. Internally, once the old parts and boards have been removed – dirt, old thermal heatsink compound and dust are scrubbed or blown away. Externally, we scrub cases clean and deal with blemishes by using the appropriate touch up paints. Knobs are removed, repaired, and cleaned. Fascias are cleaned and detailed and returned to their full lustre. Rear panel DIN sockets and RCA jacks are cleaned and detailed, or replaced if worn. Uniquely, we have a rare cache of original Naim fascias and rear labels that can be utilized for restorations.

- When circuit boards are stripped of parts being replaced, they are cleaned of any accumulated dirt before they are rebuilt. Wiring terminal pins are cleared of old solder and fully cleaned using solder flux solvents. This prepares them for high quality soldered wire joints during reassembly. The same solvent is used to clean the solder side of the board after the new parts are fitted, in order to avoid long term corrosion on board plating and solder joints.

- To prevent noise and signal losses we use our own techniques to carefully clean, polish, and remove residues during restoration of parts that are unobtainable. For example ALPS select switches in 72 & 32 preamps, which can only be properly cleaned once completely removed from the circuit board and disassembled. Gold plated board mounting pins are cleaned using a method that leaves them residue free.

- We check the mechanical integrity of the chassis, to ensure loosened and age degraded parts are attended to. A precision torque driver tool is used to ensure tightness settings are correct. For example the mounting bolts on voltage regulators and output transistors, as these bolts are also an electrical connection that would be prone to noise and losses if not attended to. Mounting bolts for circuit boards are important from the aspect of minimizing microphony noise in the circuits, and are torqued to factory spec.

- Every component undergoes rigorous testing. Electronic alignment and adjustments are done with the aid of precision test gear. This includes channel matching, and skilled stabilization of power amps to achieve distortion and noise performance well below the original spec. Chris was mentored by Julian Vereker, the man who created and developed the fabled Naim amplifier designs and established Naim Audio. Chris is dedicated to applying the skills he's fine tuned over the decades to get the best and most musically right performance an amp can deliver.

- We burn equipment in for a minimum of 3 days before a final listening test.

- A signed AV Options certificate of Test & Calibration is included with every component repaired or serviced at our facilities. This easily authenticates your investment in our premium grade maintenance services for future owners, and supports the re-sale value of your valuable equipment.

We appreciate that there is a pride of ownership in Naim equipment that is second to none. Hundreds of Naim owners have already invested in AV Options servicing with great results and reliability. Please check out our testimonials at:

<https://www.avoptions.com/store/testimonials>

We encourage you to take advantage of the following performance enhancing services and accessories for *your* Naim system

TESTING AND VOLTAGE CONVERSIONS



Equipment testing - (including certification that it is operating within spec)

From **\$495**

Full bench test, inspection, and assessment through listening - Per Chassis

... please contact us for a quote on full Naim systems

**This includes verification that equipment is operating within spec, and all appropriate adjustments.*

VOLTAGE CONVERSION - For equipment with a 115V/230V rewirable transformer

\$295

AV Options 12-Gauge 120V AC cords:

Tibia12 Deep-Cryo AC cable - 6ft

\$89

TibiaPlus12 Deep-Cryo AC cable - 6ft

\$279

MINIMUM CHARGE

\$295

Before a repair job can be quoted we'll need to inspect the equipment first and run some tests.

Every Return Authorization (RA form) that we issue requires ...

- unpacking, logging, and uncasing of equipment
- expert analysis for the purposes of preparing a detailed and firm quote for proposed service work
- advice and recommended options

SERVICE LABOR RATE - per hour

\$195

**NAIM LEGACY RANGES SERVICING & UPGRADES
(Chrome Bumper and Olive Fascia equipment)**



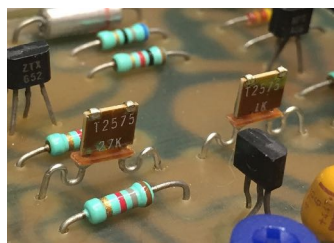
POWER AMPLIFIERS

Our rebuild services include replacement of many circuit board and chassis parts in the process of reconditioning the whole amplifier. This is a very detailed overhaul, followed by rigorous testing and tuning of the amp circuits. Listening tests are an integral part of our thorough process during which no stone is left unturned!

A1X: NAP 135 rebuild service incl. Z-Foil Deep-Cryo gain resistors upgrade **EACH \$1,795**
Includes recapping, miscellaneous PCB parts, cooling fan, power switch, XLR & speaker sockets



Z-Foil Gain resistors Upgrade

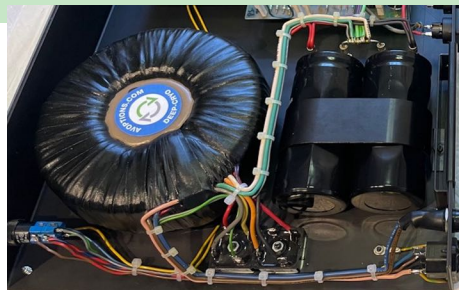


A2X: NAP 250 rebuild service incl. Z-Foil Deep-Cryo gain resistors upgrade (for serial no.s above #7500) **\$2,195**
Includes recapping, miscellaneous PCB parts, power switch, XLR & speaker sockets

A3: NAP 180 rebuild service incl. Z-Foil Deep-Cryo gain resistors upgrade **\$1,595**

A4: NAP 140 rebuild service incl. Z-Foil Deep-Cryo gain resistors upgrade **\$1,495**

CR1: AVO Deep-Cryo upgrade for Transformer & Wiring Loom NAP 140/ NAP 180/ NAP250 **\$995**
CR2: AVO Deep-Cryo upgrade for Transformer & Wiring Loom NAP 135 (PAIR) **\$1,995**



NAIT2 INTEGRATED AMP

- I2: NAIT2 rebuild service (MM phono or CD input version) **\$1,595**
- I10: NAIT2 rebuild service with Powercon AC input socket conversion
Includes TibiaPlus12 Powercon Deep-Cryo AC cord **\$1,995**
- I12: NAIT2 AVO Ultimate Upgrade - to see info and pricing use the link below to download the PDF:
<http://www.avoptions.com/downloads/AV-Options-LLC-Ultimate-NAIT-2-Upgrades-Information-USA-Retail-Price-List.pdf>



PREAMPS (see separate section for phono cards)

Rebuilds include all tantalums & electrolytic caps, output relays, opto-isolators (82 & 52) and other items relevant to the preamp type. Our deep knowledge derived examination and bench processes ensure excellence!

- P0: POTS8 Volume and Balance module upgrade for NAC 52 & 82
Please enquire for availability and current price



\$995

- P1: NAC 52 Rebuild service

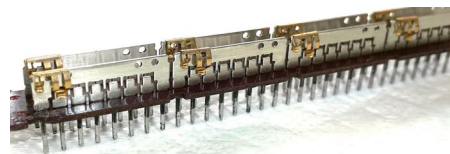
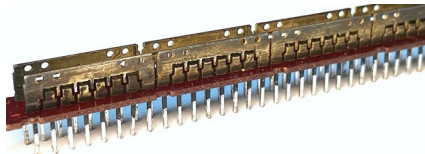
\$1,995



- P2: NAC 82 Rebuild service
- P3: NAC 102 Rebuild service
- P5: NAC 72 Rebuild service - including Alps select switch reconditioning

\$1,495
\$1,195
\$1,395

(NAC 72 select switch -before and after cleaning)



- P6: NAC 62 Rebuild service - including Alps select switch reconditioning

\$1,195

- P7: NAC 42-5 Rebuild service incl Preh locking DIN sockets upgrade
- P8: NAC 32-5 Rebuild service, incl Preh locking DIN sockets upgrade and Alps select switch reconditioning

\$1,195
\$1,595



HEADPHONE AMPLIFIER

P18: HEADLINE - headphone amp rebuild service **\$595**

PHONO PREAMPS

P15: STAGELINE phono preamp recap (MM or MC) - including all tantalums & electrolytic caps **\$595**

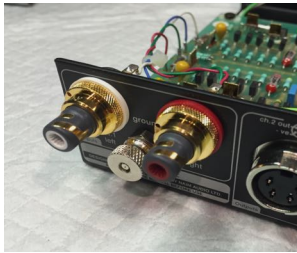
P15B: STAGELINE-Z AVO Ultimate upgrade for BNC input version **\$899**

P15R: STAGELINE-Z AVO Ultimate upgrade with WBT-RCA input conversion **\$999**

P16: PREFIX phono preamp rebuild including RF update **\$695**

P17: Upgrade STAGELINE or PREFIX with Z-FOIL (Deep-Cryo'd) load resistors **\$195**

WBT2: AVO Deep-Cryo treated WBT NextGen RCA sockets conversion for Naim preamps and Stagelines. **\$195**



PHONO CARDS

Rebuilds include all tantalum and electrolytic capacitors, zener diodes, select resistors

PB1: NA 522 type "N" 47K input load for MM cartridge - Rebuild service (pr) **\$295**

PB2: NA 523 type "S" 470R input load for MC cartridge - Rebuild service (pr) **\$295**

PB3: NA 523 type "K" 560R input load for MC cartridge - Rebuild service (pr) **\$295**

PB4: NA 322 type "N" 47K input load for MM cartridge - Rebuild service (pr) **\$195**

PB5: NA 323 type "S" 470R input load for MC cartridge - Rebuild service (pr) **\$195**

PB6: NA 323 type "K" 560R input load for MC cartridge - Rebuild service (pr) **\$195**

PB7: Z-FOIL precision made load resistors (with deep-cryo) - upgrade for Naim phono cards (pr) **\$175**

NOTE:

522 & 523 series phono cards are for NAC 102, 82, 52 and 92 preamps

322 & 323 series phono cards are for NAC 32, 32-5, 42, 42-5, 62 and 72 preamps

POWER SUPPLIES (Olive & Chrome Bumper)

RE-CAP includes all tantalum and electrolytic smoothing capacitors

S1: HICAP Re-cap service (Olive or Chrome Bumper version)	\$695
S2: SUPERCAP Re-cap service	\$1,695
S3: 52PS Re-cap service	\$2,095
S4: XPS Re-cap service	\$1,095

REBUILD includes Re-cap + select LM317K regulators

S5: HICAP rebuild service (Olive or Chrome Bumper version)		\$1,295
S6: SUPERCAP rebuild service (\$2095 - \$3995) depending on how many regulators to be replaced)	From	\$2,095
S7: 52PS rebuild service (\$2895 - \$4395) depending on how many regulators to be replaced)	From	\$2,895
S8: SNAPS rebuild service		\$695
S9: NAPSC rebuild service		\$295

CB1:upgrade to Preh locking DIN sockets for Chrome Bumper HICAP or SNAPS	\$495
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CR3: AVO Deep-Cryo upgrade for Transformer & Wiring Loom HICAP	\$995
CR4: AVO Deep-Cryo upgrade for Transformer & Wiring Loom SUPERCAP	\$995

NAIM 500 & CLASSIC SERIES SERVICING & UPGRADES

(Please note: DR Upgrades are no longer available as of 4-28-22)

POWER AMPLIFIERS

Our rebuild services include replacement of many circuit board and chassis parts in the process of reconditioning the whole amplifier. This is a very detailed overhaul, followed by rigorous testing and tuning of the amp circuits. Listening tests are an integral part of our thorough process during which no stone is left unturned!

A5: NAP 250-2 rebuild service (original or DR version)	\$2,195
A6: NAP 300 rebuild service (original or DR version)	\$2,595
B6: 300PS power supply recap service	\$995
A7: NAP 500 rebuild service (original or DR version)	\$5,495
B7: 500PS power supply recap service	\$1,695

PREAMPS

Rebuilds include all tantalums & electrolytic caps, output relays, opto-isolators (252) and other items relevant to the preamp type. 552PS recaps include the reservoir caps and all tantalums on every regulator board. Our deep knowledge derived examination and bench processes ensure excellence!

P10: NAC 552 rebuild service including new revised control board for front panel	\$4,295
S17: 552PS recap service	\$3,295
S18: 552PS-DR recap service (encompassing all 18 DR boards)	\$4,295
P12: NAC 252 rebuild service	\$1,895
P13: NAC 282 rebuild service	\$1,495
P14: NAC 202 rebuild service	\$1,295

PHONO PREAMP

P19: Superline rebuild service (includes all electrolytics, tantalums, output relays)	\$2,495
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POWER SUPPLIES

Re-Caps include reservoir caps and all tantalums on every regulator board, and involve all our thorough processes

S13: HICAP2 recap service	\$795
S19: HICAP-DR recap service (encompassing the 2 DR boards)	\$1,095
S14: SUPERCAP2 recap service	\$1,795
S20: SUPERCAP-DR recap service (encompassing all 15 DR boards)	\$2,795
S15: XPS2 recap service	\$1,395
S21: XPS-DR recap service (encompassing all 6 DR boards)	\$1,795
S16: 555PS recap Service	\$2,995
S22: 555PS-DR recap Service (encompassing all 7 DR boards)	\$3,295

CABLE TERMINATIONS FOR AV OPTIONS TWISTED-56 AND NAIM NACA5

Standard terminations For amp or speaker end of cable - hand crafted and soldered

R1: Naim dual banana plug per wire termination **\$125**



R2: Naim banana pins (in-line or right-angle) per wire termination **\$125**

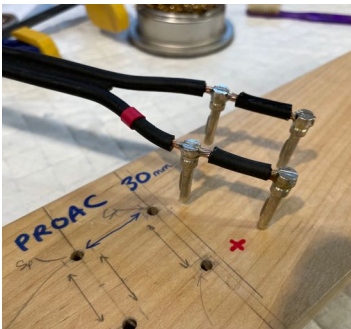


R3: Cardas GRS-U Universal spade fits 1/4", 6mm, and 9mm binding posts *These spades are stamped from copper, and plated with Rhodium over Silver* per wire termination **\$125**



Custom terminations for bi-wirable and tri-wirable speakers

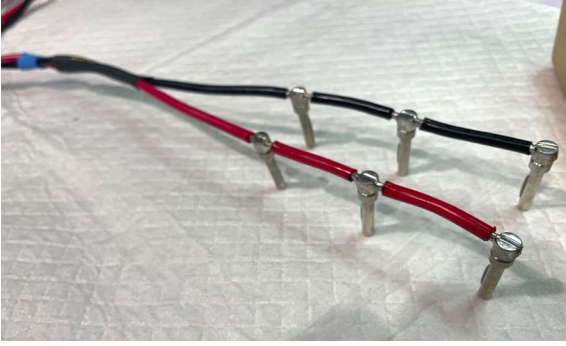
R4: F-Style Naim banana pins for Bi-Wirable Speakers per pair of speaker wires **\$495**



R5: E-Style Naim Banana Pins for Tri-Wirable Speakers

per pair of speaker wires

\$595



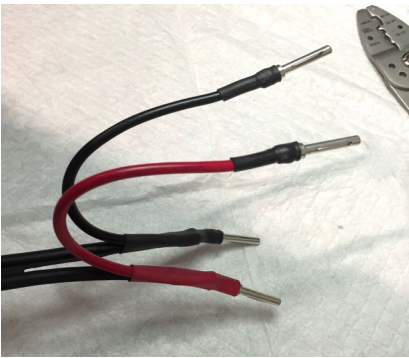
R6: With Jumper extensions for Bi-Wirable Speakers

per pair of speaker wires

\$595

Naim Banana Pins

Cardas GRS-U spades



R7: Jumpers (4) for Bi-Wirable speakers, incl AVO Deep-Cryo - Naim banana pins or Cardas GRS-U spades

\$695



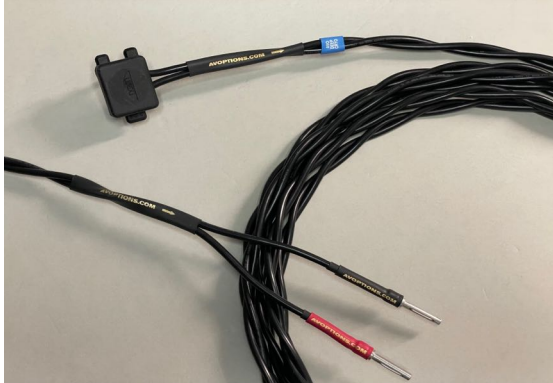
AV OPTIONS TWISTED-56 DEEP-CRYO SPEAKER WIRES

Go to this link for advice about the right speaker wires for Naim amps
<https://www.avoptions.com/about/speaker-cables>

TW-56 speaker wires including Deep-Cryo - Black or White

Choose from standard terminations above - Naim dual banana plugs, Naim single banana plugs, or Cardas GRS-U spades

11 foot pair	\$899
16 foot pair	\$1,149
20 foot pair	\$1,349
24 foot pair	\$1,549



NAIM NACA5 SPEAKER WIRES

Go to this link for advice about the right speaker wires for Naim amps
<https://www.avoptions.com/about/speaker-cables>

NACA5 speaker wires hand made to order by AV Options - Black

Choose from standard terminations above - Naim dual banana plugs, Naim single banana plugs, or Cardas GRS-U spades

11 foot pair	\$1,195
16 foot pair	\$1,495
20 foot pair	\$1,795
24 foot pair	\$2,095



DC1: AVO Deep-Cryo for pair of NACA5 speaker wires

\$295

AV OPTIONS AC PRODUCTS

Hubbell Duplex Outlet with AVO Deep-Cryo (15A or 20A) - Red	\$79
AV Options Tibia C7-plug AC cable with AVO Deep-Cryo - 6 ft.	\$39
AV Options Tibia12 AC cable with AVO Deep-Cryo - 6 ft.	\$89
AV Options TibiaPlus12 AC cable with AVO Deep-Cryo - 6 ft.	\$279
AV Options SuperWiremold 9 outlet Power Strip - 6 ft. cable with AVO Deep-Cryo	\$599



AVO TibiaPlus12



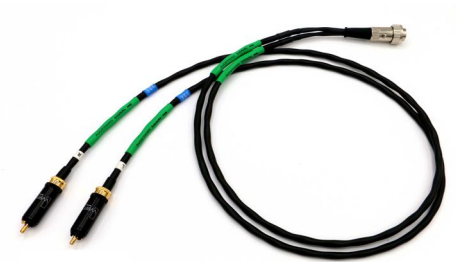
AVO SuperWiremold

AV OPTIONS INTERCONNECTS

Our new AV Options range of interconnects is now Available!

Go to this link for full details:

<https://www.avoptions.com/store/interconnects>



AVO SIGNAL 2RCA-DIN5



AVO POWER5



AVO SIGNAL XLR-XLR

NAIM INTERCONNECTS

AV Options Deep-Cryo Treatment included at no extra charge

SNAIC-4 4-to-4 pin DIN interconnect	\$329
SNAIC-5 5-to-5 pin DIN interconnect	\$329
Burndy cable S-XPS	\$1,139
Burndy cable SNAXO / SUPERLINE	\$1,139
DIN-4 to XLR Stereo interconnect	\$169
DIN-4 to XLR mono interconnect (left)	\$169
DIN-4 to XLR mono interconnect (right)	\$169
DIN 5-to-5 pin stereo interconnect	\$289
DIN 4-to-5 pin stereo interconnect	\$249
DC1 - RCA Digital Interconnect RCA to RCA	\$679
DC1 - BNC Digital Interconnect BNC to BNC	\$679
SLIC interconnect for headline to HICAP etc.	\$169

NAIM FACTORY CARTONS

Includes Foam Ends, bag & packing inserts - Double boxed for shipping

Small chassis carton For HICAP sized cases	\$175
Slimline chassis carton Fits 3 & 5 series cases	\$195
Large chassis carton Fits NAP 250 sized cases	\$195

NOTE: Naim carton prices reflect high import shipping costs to bring in bulky items from England

SMALL NAIM CARTON



LARGE NAIM CARTON



NAIM ACCESSORIES

CD PLAYER ACCESSORIES

Clamp-1 single o-ring (CDS/CDI)	\$85
Clamp-2 double o-ring (CDS/CDI)	\$85
Clamp-3 (CD2/CD3)	\$49
Clamp-4 (CDX2/CDS3)	\$75
Clamp-5 (CD5i/CD5x)	\$35
Clamp-6 (CD555)	\$595
Clamp-7 (CD5si/ Uniti2)	\$25

TRANSIT BOLTS

Knurled Thumb Screw, Grey, M5 x 15 (CD3/CD3.5, CD5/CD5x/CD5i)	\$12
Knurled Thumb Screw, Black, M5 x 25 (CDX/CDX2/CDS2/CDS3/CD555/SUPERLINE)	\$12
Thumbscrew, Round, Black, M3 x 24 (CDS2/CDS3)	\$12
Knurled Thumb Screw, White, M5 x 10 (NAC552/CD555)	\$12
Knurled Thumb Screw, Machined, M5 (CD555 door)	\$100

LINKING PLUGS

Link Plug for CDX / CDX2 Burndy Socket	\$225
Link Plug for SNAXO Burndy Socket	\$325
Link Plug Flexi 4-way (NAIT5)	\$75
Link Plug Round 5-pin (for Preamps & NAIT5)	\$25
Link Plug long paddle 4-way (NAC 82)	\$25
Link Plug short paddle 4-way (CD3.5/CD5)	\$25

SPEAKER ACCESSORIES

Floor Spike & Nut, Black, M8 (SBL/IBL/NBL/SL2)	\$25
Floor Spike & Nut, High Tensile, Black, M8 (DBL)	\$25
Fraim Chip floor protector	\$35
PIP-1 Spacer (INTRO/CREDO/ALLAE)	\$30
PIP-2 Pin & Spacer (SL2)	\$40
Gasket Kit, SBL	\$205
Gasket Kit, DBL	\$275

NAIM REMOTES

NARCOM-5 for preamps, integrated amps, CD players & Tun



\$195

Uniti remote for Naim Uniti range



\$195

R-Com for NAC 552 & CD555



\$789

Naim serial numbers by year

Serial Number	Year of Manufacture	Serial Number	Year of Manufacture
000016 - 006933	1973 - 1982	180715 - 191709	2002
006944 - 011998	1983	191710 - 201343	2003
011999 - 019752	1984	201344 - 213180	2004
019753 - 026689	1985	213181 - 227530	2005
026690 - 031999	1986	227531 - 241340	2006
032000 - 041484	1987	241341 - 252990	2007
041485 - 049945	1988	252991 - 269940	2008
049946 - 060867	1989	269941 - 285378	2009
060868 - 069924	1990	285379 - 304155	2010
069925 - 076367	1991	304156 - 322134	2011
076368 - 083272	1992	322135 - 339631	2012
083273 - 093739	1993	339632 - 363707	2013
093740 - 105143	1994	363708 - 383862	2014
105144 - 117211	1995	383863 - 399807	2015
117212 - 128626	1996	399808 - 414048	2016
128627 - 139322	1997	414049 - 430301	2017
139323 - 150454	1998	430302 - 450416	2018
150455 - 161170	1999	450417 - 465512	2019
161171 - 170622	2000	465614 - 482237	2020
170623 - 180714	2001	482991+	2021

Recommended Service Intervals:

A re-cap or rebuild service is normally advisable every 8 to 10 years, depending on usage

AV OPTIONS TERMS & CONDITIONS

PLEASE NOTE:

Prices are subject to change.

AV Options services are available only for US customers at this time. Prices are subject to change.

AV Options AC products are available to customers in the USA & Canada

<http://avoptions.com/store/ac-products>

Shipping Charges

We are not responsible for shipping & insurance charges to and from our service location. Our exclusive shipping carrier is FedEx, and we double box & insure all items at full current market value.

Payment

AV Options accepts payment via all 4 major Credit Cards (Visa, MasterCard, Discover & Amex) and via Check (checks must clear our bank before work commences or equipment is shipped).

Once we complete your service work we'll email your invoice.

Upon verification of payment we will ship your items to you via FedEx. FedEx will send you an email with the tracking information

Service Warranty

For one (1) year beyond the service invoice date: We'll replace parts we have fitted for the billed repair or service that fail under normal use*. There will be no charge for labor to replace parts covered by this warranty. The cost of shipping us the item for a warranty repair is not covered, but we will pay for the cost of returning the item to you.

*Normal use: We reserve the right to void our guarantee if we find modifications, or if the equipment has been used outside the limitations specified by Naim Audio or AVOptions LLC.

Please Note: All Chrome Bumper and Olive amplifiers must be used with Naim NACA5 or AV Options TW-56 speaker wires with a minimum length of 3.5m (11 ft) - or our warranty is void.

Go to this link for more advice about the right speaker wires for Naim amps

<https://www.avoptions.com/about/speaker-cables>